



# WEST LAKE CONSULTING, INC.

*Innovative Peoplesoft Support*

## CAPABILITY STATEMENT

West Lake Consulting, Inc. 306 West Lake Road, Fitzwilliam, NH 03447

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### Core Competencies

West Lake Consulting, Inc. is a Peoplesoft software consulting firm with more than 22 years' experience at commercial companies, universities and federal & state governments across North America. As former Peoplesoft employees and now part of the Oracle Partner Network, we have a deep understanding of the complex development, modifications, support and upgrade of the 9.1 and 9.2 Human Resources and Financials application and we will continue to be the premier provider of innovative solutions for Peoplesoft customers. West Lake provides state-of-the-art Operations and Maintenance (O&M) for Peoplesoft systems including:

- ✓ Innovative Performance Tuning Techniques
- ✓ Certified PeopleTools Development
- ✓ Upgrade Specialists to 9.2
- ✓ Integration of External Systems
- ✓ Demo and Deploy New Product Features
- ✓ Advanced Testing Processes Save Time
- ✓ Troubleshoot and Remedy Persistent Issues
- ✓ PMP Project Management

#### Differentiators

- ✓ 22 Years Peoplesoft Project Experience
- ✓ US Citizens and Military Veterans on Staff
- ✓ Oracle Certified Consulting Partner
- ✓ Exceptional Financial Stability
- ✓ Former Peoplesoft Employees with an average 16 years' experience
- ✓ Federal & State Past Performance

#### Company Data

- ✓ NAICS: 541511, 541512, 541519, 541611, 541618, 541690, 541330
- ✓ GSA Schedule 70 Contract: [GS-35F-303CA](#)
- ✓ DUNS: 045108227; Cage: 6LQW1
- ✓ Woman Owned Small Business, NYS Certified
- ✓ [www.westlakeinc.com](http://www.westlakeinc.com)

### Past Performance

#### United States Coast Guard

- ✓ Peoplesoft HR System Administration Operations and Maintenance (O&M)
- ✓ Installation, configuration and testing of PeopleSoft HCM v9.1 and Portal v9.1
- ✓ Peoplesoft Application upgrade to release 9.2 and Tools upgrade to release 8.55
- ✓ PeopleSoft data migration
- ✓ West Lake Consulting is contracted through Addx Corporation

#### State of Vermont

- ✓ Peoplesoft Upgrade Project RFP Development
- ✓ Project Management for an On-Time and On-Budget upgrade to Release 9.1
- ✓ Independent Verification and Validation Services (IV&V)
- ✓ Peoplesoft Payroll Design and Development for more than 10,000 employees and multiple unions

#### New York City Automated Personnel System -NYCAPS Project

- ✓ Overall Peoplesoft Application Security – Design and implement Permission Lists, Roles, Role options
- ✓ Define and development of row level and object security definitions
- ✓ Query/Tree Security - Query process profiles and query security records
- ✓ West Lake Consulting was contracted through Accenture